Virtual OneStop® is an integrated solution that completely manages all state and federal workforce programs. The system offers several modules to help coordinate program activities, drive program outcomes, and maximize staff productivity. In addition, the solution ensures full compliance with federal requirements and state and local business rules. Virtual OneStop® delivers all aspects of partner program management and reporting capabilities in a single solution that promotes efficient delivery of employment and training services that individuals need to succeed in the workforce.

One Seamless Solution for All Partner Programs

Virtual OneStop® collects all necessary data points required by partner programs for case management and Workforce Innovation and Opportunity Act (WIOA) reporting through a single *Common Intake* form, which allows staff to record information required by multiple programs using a single form to determine a participant's program eligibility and the appropriate services needed. The system drives collaboration and improved performance for partner programs and includes the capability to capture all required data for WIOA and Participant Individual Record Layout (PIRL) reporting.

The Virtual OneStop® System

- Encourages Regional Collaboration

- Aligns Workforce Development Programs

- Increases Accessbility to Employment Services

- Closes the Skills Gap

- Improves Service Delivery

- Streamlines American Job Centers

- Drives Economic Growth

- Provides Career Pathway Tools

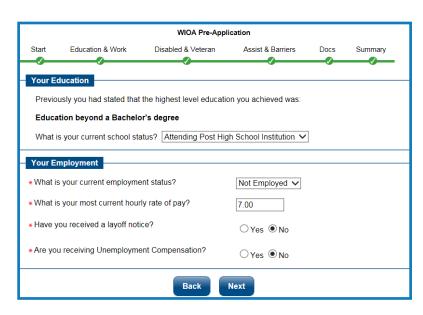## Automated Eligibility Determination and Service Tracking

Virtual OneStop® includes the capability for staff to access, manage, and assist individuals in their eligibility determination and enrollment in multiple programs. The system has a customized online registration and application form that provides specific federal and state conformance data elements, complies with business rules, and assists in determining program eligibility, processing enrollment, and tracking service activities. In addition, Virtual OneStop® includes the ability to configure programs functions so users can complete the required application forms and program portfolios for multiple programs in one location.

Optional Self-Service Application for Individuals

Individuals can save time when visiting an American Job Center by enrolling in programs through the Virtual OneStop® *Self-Service Application*. The application provides a step-by-step wizard to assist individuals with enrollment and uploading the required verification documents needed to register for a specific program. After an individual has completed their pre-application, a notification is sent to the appropriate staff to ensure the application is reviewed and processed.

Efficient Case Management Tools

Virtual OneStop® provides a flexible solution for workforce staff to enter and share information on participants receiving services. The system provides staff users with powerful, incremental tools for entering, capturing, verifying, and storing detailed eligibility and intake information for multiple programs.

WIOA Pre-Application

Start | Education & Work | Disabled & Veteran | Assist & Barriers | Docs | Summary

Your Education

Previously you had stated that the highest level education you achieved was:

Education beyond a Bachelor's degree

What is your current school status? [Attending Post High School Institution ▾]

Your Employment

* What is your current employment status? [Not Employed ▾]

* What is your most current hourly rate of pay? [7.00]

* Have you received a layoff notice? ○ Yes ● No

* Are you receiving Unemployment Compensation? ○ Yes ● No

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Job Order Wizard Application Process Text Field

Dynamic Reporting Capabilities

Virtual OneStop® provides fully-integrated report design, distribution, and management functionality in compliance with state and federal requirements. The system also includes new reporting functionality to meet the Participant Individual Record Layout (PIRL) requirements established by the U.S. Department of Labor Employment and Training Adminstration (DOLETA).

System-Generated Reports - Virtual OneStop® tracks, predicts, and accounts for agency performance, including job placement rates, fiscal management, service delivery, employment retention, skill gains, credentials earned, ad hoc reporting, and more. All system-generated program and performance reports comply with guidelines established by WIOA and the PIRL.

Federal Reports - Virtual OneStop® generates federal reports for all WIOA partner programs managed within the system. Should one of the partners maintain their legacy system, Virtual OneStop® has the capability to serve as a conduit for all partner programs. The system can import data from third party systems and combine that data with internal program data to create unified data warehouse for analysis and reporting purposes.

Improved Staff Efficiency → **Enhanced Services and Higher Levels of Customer Satisfaction** → **Rapid Reemployment**